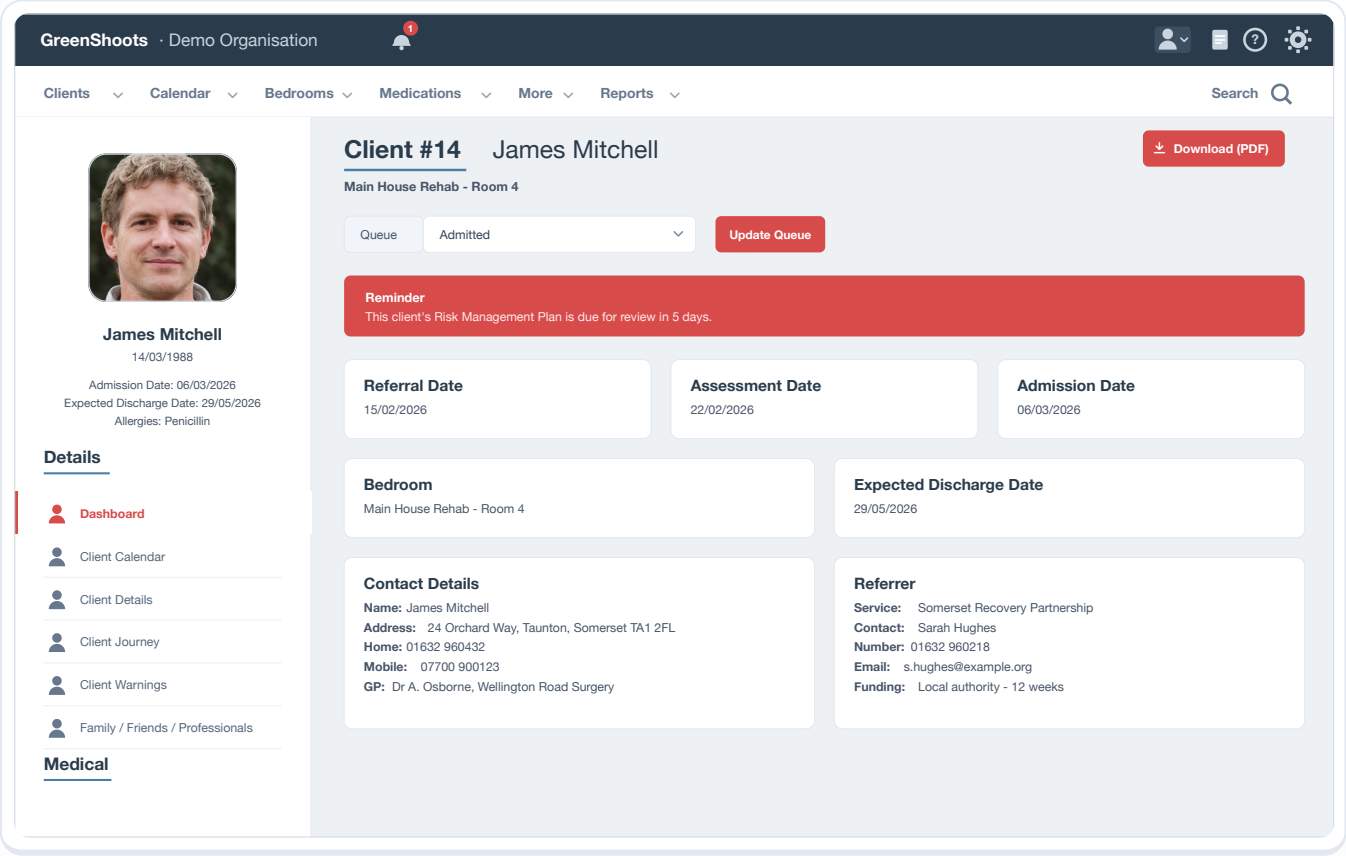
GreenShoots
A TurnKey I.T Solutions product

Case management built for addiction treatment and supported housing

Go paperless, cut admin and give staff secure access to client records from anywhere. Outcomes, reporting, medication and compliance are all in one system, built in the UK for the services that use it.



10+ years
supporting treatment and housing providers

25,000+
client records managed

5M+
case notes recorded

GDPR compliant | NHS DCB0129 | NDTMS compliant

CYBER ESSENTIALS PLUS

WHY GREENSHOOTS

One system for your whole service, from referral to discharge

Most providers we meet are juggling paper files, spreadsheets and a separate tool for every job. GreenShoots brings it together, so staff spend less time on admin and more time with clients.

THE CHALLENGES	HOW GREENSHOOTS HELPS
Reporting deadline stress Pulling figures together for commissioners, funders and NDTMS by hand, every month or quarter.	**Reports from the work you already do** Outcome, commissioner and NDTMS reports come from the records staff keep every day.
Paperwork overload Paper files, duplicate forms and notes that only one person can find.	**Go paperless** Digital forms, case notes and signatures, available securely on any device.
Disconnected spreadsheets Referrals, rent, medication and outcomes kept in different places that never agree.	**One source of truth** Every team works from the same client record, so reports and dashboards add up.
Compliance complexity CQC, commissioners, funders and GDPR all asking for evidence in a different shape.	**Evidence on demand** Audit trails, 30+ built-in reports and outcome tracking ready for inspectors and funders.

01
Residential rehab & detox
Admissions, bedrooms, eMAR, withdrawal scoring, reception sign-in and a live fire register.

02
Community substance misuse
Referrals, caseloads, care plans, TOPs and automated NDTMS submissions.

03
Supported housing
Tenancies, rent sheets and arrears, repairs, HHSRS and Outcome Star goal tracking.

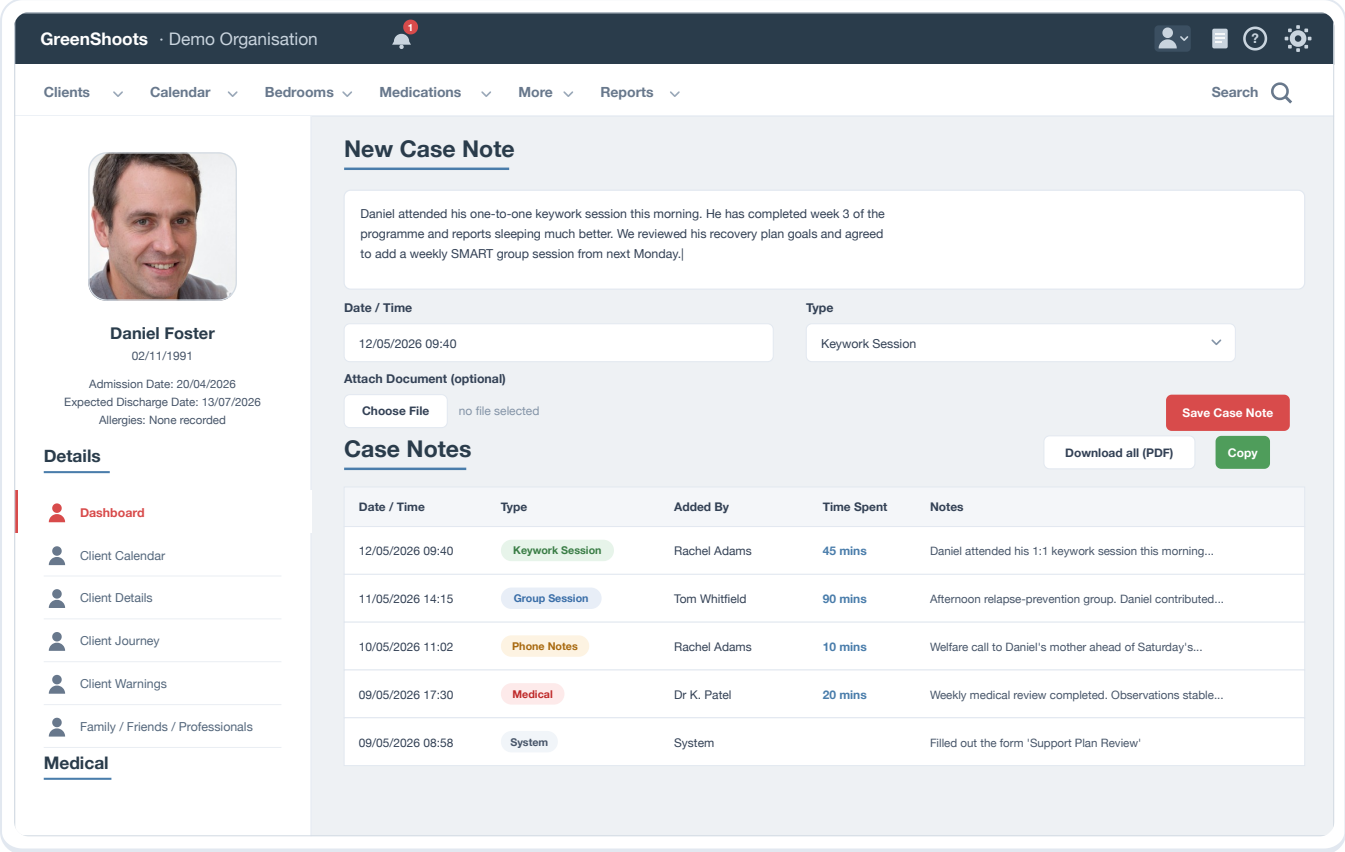
TRUSTED BY PROVIDERS ACROSS THE UK

the calico group · Brynawel Rehab · Somewhere House · YELDALL MANOR recovery for life · ADAPT ADDICTS ARE PEOPLE TOO · OPEN minds · trevi where life begins · The Carpenter's Arms Residential Help for Addiction · BAYITH TRUST · The Living Hope · VITA NOVA HEALING AT HOME · SWIM ENTERPRISES

CLIENT MANAGEMENT

Every client's journey in one secure record

From the first referral to discharge and aftercare, staff see the full picture: notes, plans, risks, contacts and documents, with a full history of who did what and when.



Case notes on the client record, with author, date and attachments.

Case notes, care plans & risk assessments

Structured and free-text notes, personalised plans with review dates, and scored risk templates with alerts.

Referral to discharge

Move clients through referral, assessment, admission and discharge queues, with dashboards for each stage.

Online referral forms

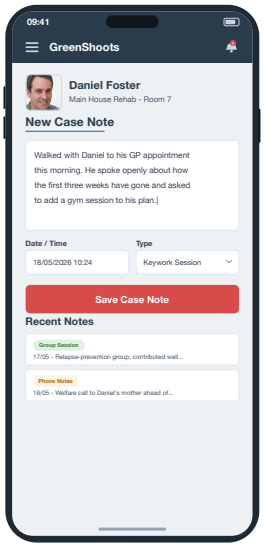
A web link to your referral form, with no login needed. Each submission arrives as a new client in your referral queue.

Family, friends & professionals

Next of kin, GPs, probation officers and care managers linked to each client.

Warnings, allergies & files

Alerts shown on the record, plus a secure, organised home for every document.



Write a case note from a phone or tablet.

OUTCOMES & CLINICAL TOOLS

Evidence the difference you make

Record validated outcome and clinical tools against the client record, then report on them alongside everything else. Whether you answer to a housing commissioner, a charitable funder or the NHS, the evidence is already there.

The outcome and clinical tools your funders ask for

Outcomes & recovery

- Outcome Stars
- Wellbeing & smart goals
- TOPs

Mental health

- PHQ-9
- GAD-7
- CORE-10

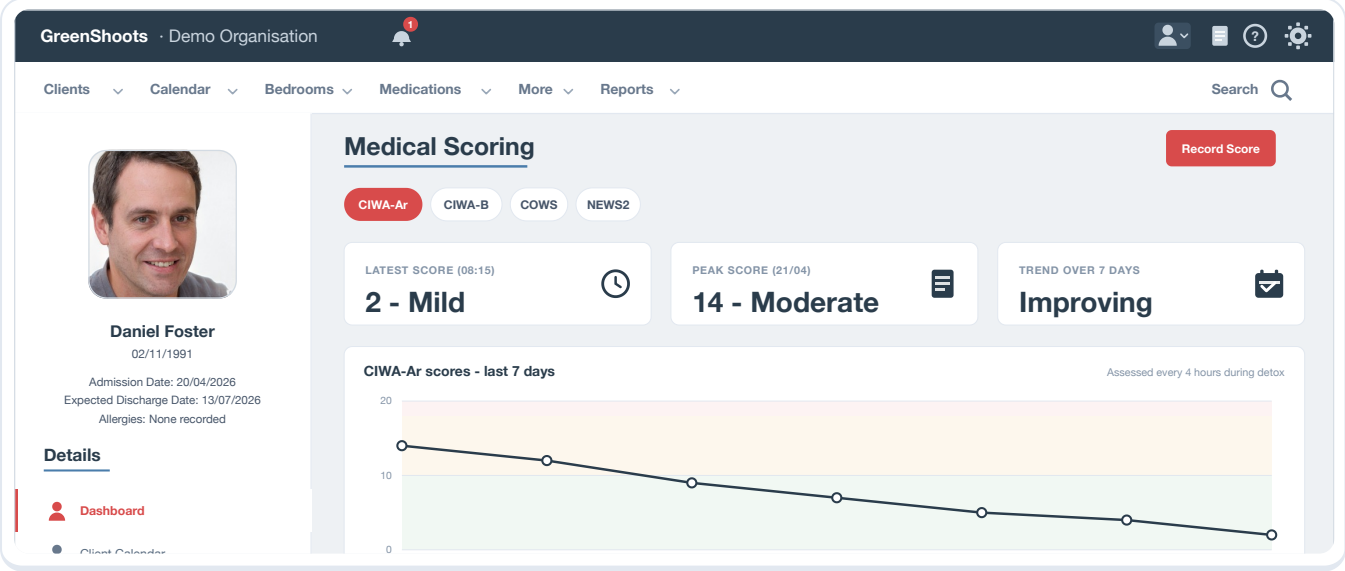
Alcohol & substances

- AUDIT
- SADQ

Withdrawal & physical

- AWS
- CIWA-A
- CIWA-B
- COWS
- NEWS2

Need a validated tool that isn't listed? We can usually add it to your system.



Withdrawal scoring with severity bands, trend and recent readings.

For drug and alcohol treatment services: NDTMS built in

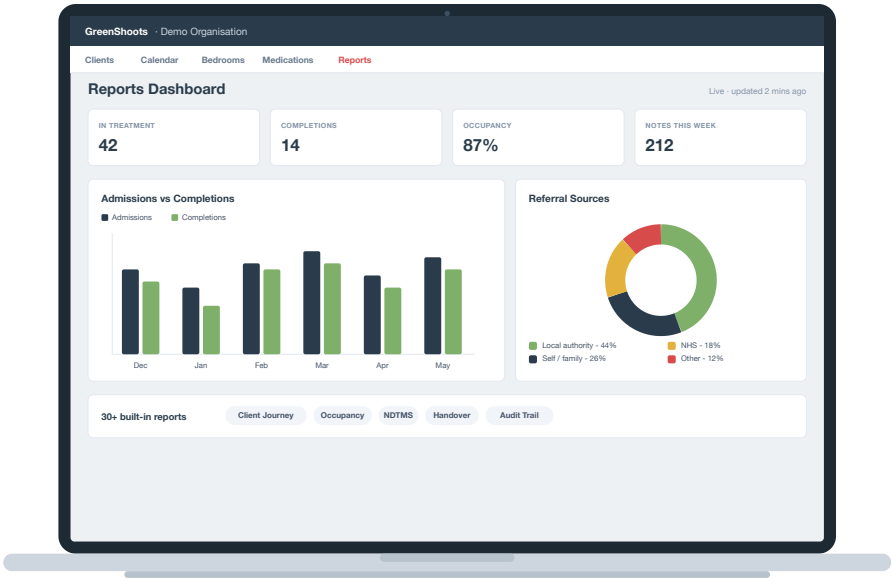
If you report to NDTMS, GreenShoots tracks it as staff work and builds your submission in one click.

- **Episodes, TOPs & SIRs**
  Every treatment journey recorded the way NDTMS expects it.
- **Built-in validation**
  Errors flagged before you submit, not after the file is rejected.
- **Reminders & reviews**
  TOP and review dates surfaced so nothing is missed at the month end.
- **Free dataset updates**
  When OHID changes the specification, we update GreenShoots at no extra cost.

REPORTING & OUTCOMES

Answer commissioner questions in minutes, not days

Because every team works in the same system, the figures are already there. Filter by site, date and service, then export to CSV or a branded PDF, or connect Power BI.



30+ built-in reports

Caseloads, outcomes, demographics, discharges, medication and more.

Referral & discharge dashboards

See which partners refer, how long people wait, and why referrals are cancelled.

Outcome Star integration

Visual progress for each client, and outcomes across your service.

Custom reports & Power BI

Reports built to your specification, or your data in your own dashboards.

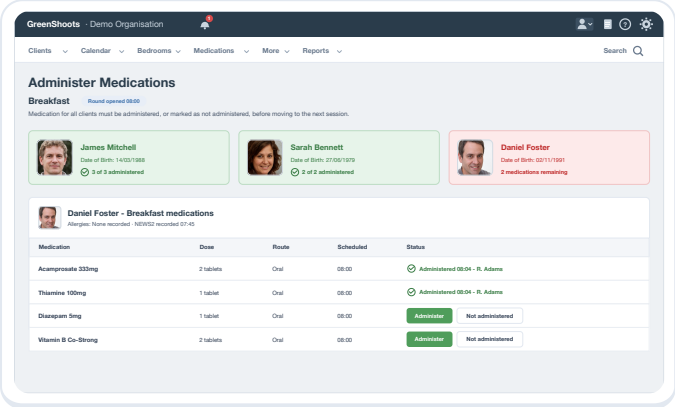


The Referral Dashboard: referrals over time, by referrer type, and cancellation reasons.

MEDICATION & RESIDENTIAL

Safe, auditable medication rounds and a calmer front door

Electronic MAR charts replace paper, with stock, alerts and a record of every dose. Bedrooms, reception and the fire register run from the same system.



eMAR

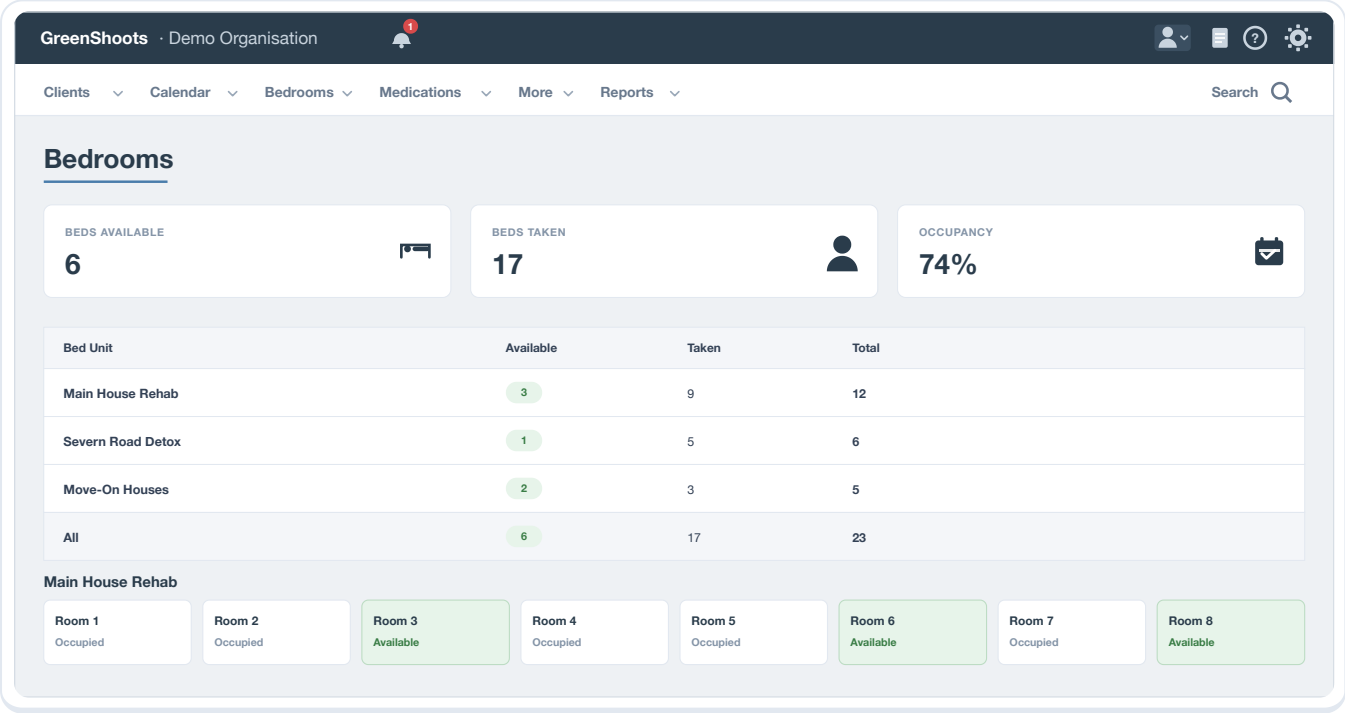
Record administration, refusals and PRN doses with a full audit trail.

Stock & alerts

Track medication stock and get alerts for missed or overdue doses.

Medication audits

Evidence safe practice for CQC and your own clinical governance.



Bedroom management across sites, with occupancy at a glance.

Reception & fire register

Tablet sign-in for visitors and clients with photo and signature, plus a live fire register on any phone.

Checklists

Admissions, discharges, room checks and daily procedures, ticked off and recorded.

Appointment display screens

Today's appointments on an office screen or tablet. It updates itself and needs no login.

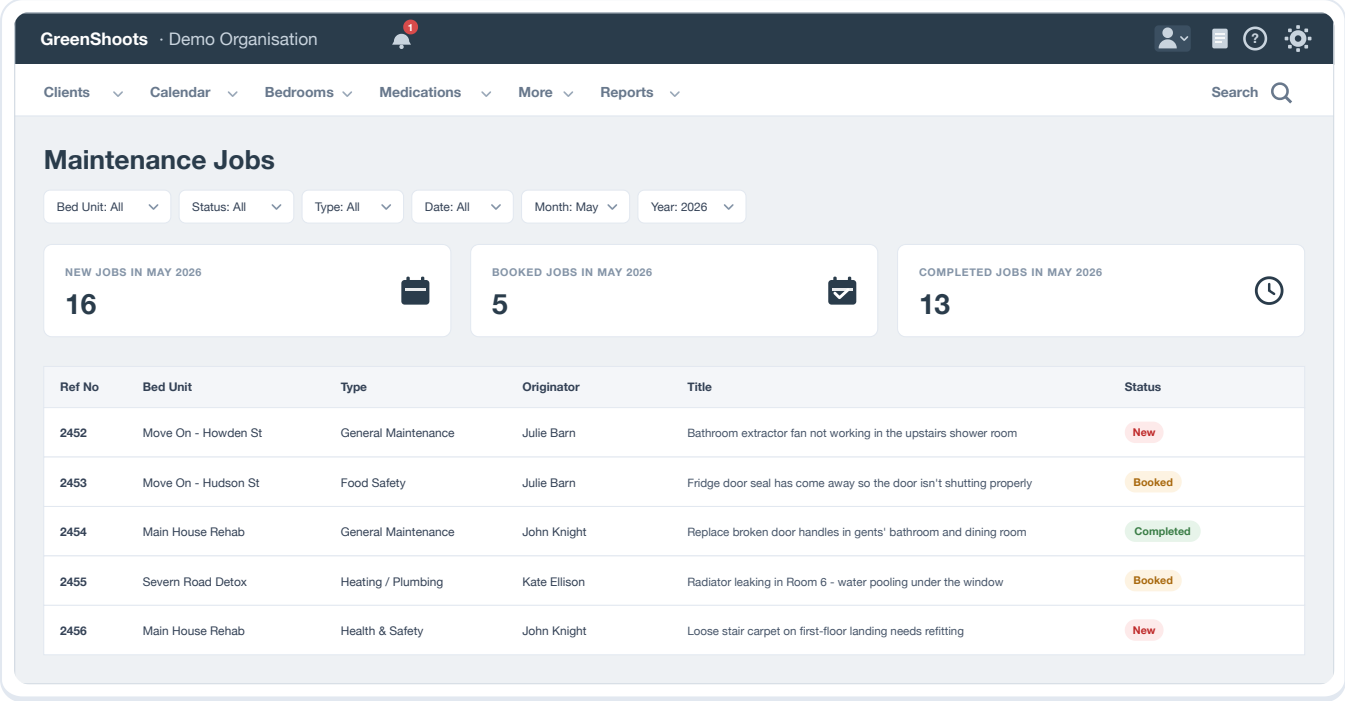
Valuables, finance & funding

Client valuables, payments and treatment funding tracked against each placement.

SUPPORTED HOUSING & AUTOMATION

Tenancies, rent and repairs alongside the support

Housing teams manage the property side and the person in the same place, then automation takes care of the letters, reminders and handovers.



Repairs and maintenance jobs, from new to booked to complete.

Rent sheets & arrears

Rent accounts, payments and aged arrears for every tenancy.

Repairs & HHSRS

Log, assign and close repairs, and record housing condition checks.

Tenancy & licence agreements

Agreements, service pathways and social value evidence for funders.

Smart forms

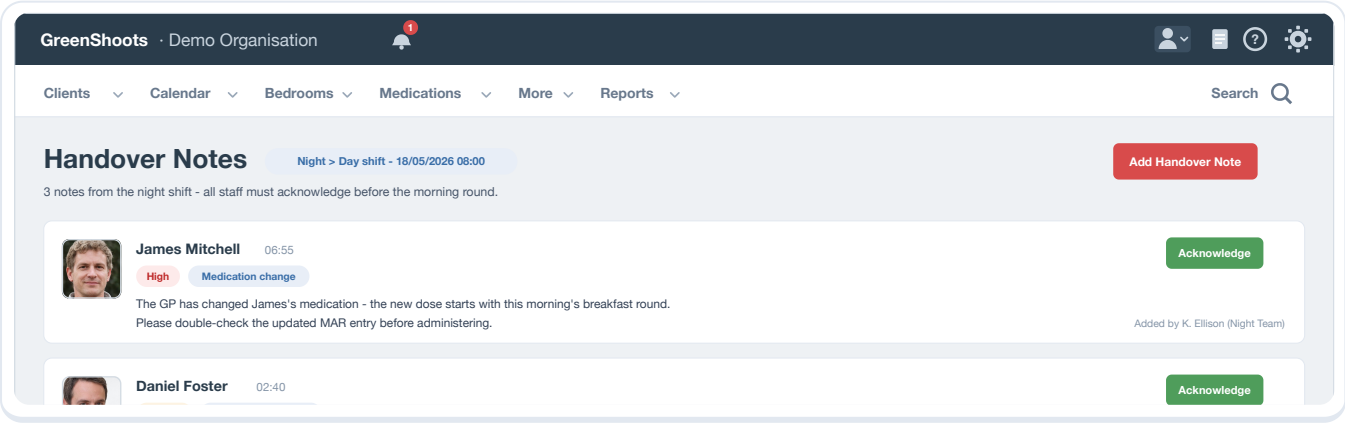
Digital forms with conditional questions, built for your service.

Letters, SMS & notifications

Templated letters, SMS logged against the client, and reminders for reviews and deadlines.

Handover notes & message book

Shift handovers and a shared message book, so nothing falls between teams.



Handover notes, so every shift starts with the full picture.

SECURITY, SUPPORT & NEXT STEPS

Secure by design, supported by people who know the sector

Security & compliance

- NHS DSPT Standards Exceeded
- Cyber Essentials Plus
- NHS DCB0129 clinical safety
- GDPR compliance tools
- Two-factor authentication
- Sign in with Microsoft 365
- Role-based permissions
- Full audit trail
- Case note quarantine
- Encrypted, backed up twice a day

Included in every subscription

- Every feature, no tiers
- Unlimited staff users
- NDTMS updates, if you report
- Unlimited support, 7 days a week
- UK & western Europe hosting
- Dedicated account manager
- UK-based support team
- 60+ in-app help guides
- Regular new features
- Your data back free if you leave

"Our residents are among the most vulnerable in society. Working with Greenshoots over the past five years has given us the confidence to know our clinical confidential information is safe and held in accordance with GDPR."

Grace Sansom
Brynawel House

"GreenShoots has enabled us to become an entirely paperless organisation. Staff can now securely access client records from anywhere. Case note recording and Discharge reporting are now much easier."

Angie Clarke
Somewhere House

"The interface is simple to use and the support and service from TurnKey is excellent. The product is easily customisable and allows us to have one system for multiple, but quite different services."

Ann-Marie Thornley
Head of ICT, The Calico Group



See GreenShoots with your own services in mind

Book a free, no-obligation demo. We'll walk you through the parts that matter to your team and give you a tailored quote.

Book a demo	**greenshootscms.co.uk/demo**
Call	**01934 440030**
Email	**hello@turnkeyit.co.uk**